

**TEXAS COMMISSION ON LAW ENFORCEMENT**

OFFICER STANDARDS AND EDUCATION

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**Telecommunicator Proficiency Certification Requirements Chart**

Commission Rules § 221.1 and 221.13

**Beginning September 1, 2011 proficiency certificates will no longer be automatically generated and mailed to your appointing agency.**

**Intermediate Telecommunicator Proficiency Certificate**

221.13(b)

**Requirements**

an active license or appointment 221.(a)(2)

Basic Telecommunicator Certificate

2 years of service

120 hours of training

3812 TDD/TTY within the last six (6) months

**Courses (once during career)**

Must complete **all** courses or equivalents (if Telecommunicator certificate was issued or qualified on or after 01/01/2000)

3939 Cultural Diversity OR

394 Cultural Diversity Web with Exercises

3920 or 3925 Law Enforcement Ethics

2120 Crisis Communications

2109 Spanish for Law Enforcement

**OR**

2110 Spanish for Law Enforcement Distance

2111 Spanish for Law Enforcement Test-Out

22109 Spanish for Telecommunicators

34003 Spanish for 911/Dispatch-On Patrol

34001 Spanish for Law Enforcement-On Patrol

1 of these 3

3802 TCIC/NCIC for Full Access Operators

3809 NLETS/TLETS

3811 TLETS/NLETS and TCIC/NCIC Basic Procedures